SPCWIN UPDATES BY DATE

Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.41.0 **Date:** 02/28/2018 12:00

Number: 5915 **Product:** 6.41.0 VS

Solution: 1. Fix to prevent adding option to a check as a very first item through

entering PLU number. The problem was that PrepOrder XML output was missing

all ItemDetail sections details.

2. New: Populate check total amount (w/o tax) and total tax amount in the

fields 'r' and 's' on every AT&UM transaction.

3. Fix for the $DefaultPaymentType\ tag$, that should apply only to the

current XML order and the check for this XML order.

4. Fix for round up feature, where it re-enters last amount on a random

check.

Exe Version 6.40

Date:

02/28/2018 09:00

Number: 5914

Product:

6.40/5.40

Solution: 1. Fix fo

1. Fix for the DefaultPaymentType tag, that should apply only to the

current XML order and the check for this XML order.

2. Fix for round up feature, where it re-Enters last amount on a random

Check.

Exe Version

6.41.0

Date:

02/22/2018 17:28

Number: 591

Product:

6.41.0 VS

Solution:

1. Fixed an issue wtih "Post Payments to Cashier" and reopening a closed check.

An accounting issue with the cashouts could occur.

- 2. Improvements for XML Ordering where an order's check number or credit card authorization number may be damaged.
- 3. Improvements for Out of Stock and Specials where the count may be reduced, but not incremented, when a bounce order (Function 1, ErrorLevel 1) or a failed "New Order" or "Update Order" occurs.
- 4. Improvements for XML <ItemName> tag when using the inventory description. Modifiers are now included, as well as, main items.
- 5. General housekeeping improvements.
- 6. Improvements allow the START TAB option, when using EMV, to record the guest's name without waiting for approval of the card amount for Pre-Auth.
- 7. Improvements for Prep Sequence Name on View/Edit screen.
- 8. Improvements for AMEX cards and EMV, when using the Repeat option on CC AUTH.

In some cases, the middleware may return an unexpected number of digits representing the card number. In these cases, when the user chooses REPEAT, the system may not display the new check total for approval.

Exe Version

6.41.0

Date:

02/07/2018 18:18

Number:

5908

Product: 6.41.0 VS

Solution:

Improved logic for AMEX transctions done via EMV. In some cases, the middleware may not return the expected number of digits when using an AMEX card. (The card number is masked when sent to POSitouch).

When using the REPEAT option on the CC AUTH screen, the amount may be incorrect - reflecting only the outstanding balance of

the check and not the new total of the check.

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Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.41.0 **Date**: 02/05/2018 15:58

Number: 5907 **Product:** 6.41.0 VS

Solution:

1. Fixed an issue with SPCWIN version 6.41.0 from 11/28/17, where, after an immediate system change, the wrong user may be displayed when another user logs into the system.

- 2. Out of Stock and XML Ordering improvements. In some cases, when an item is listed under Out of Stock and specials, if a "NEW" or "UPDATE ORDER" is received via XML Ordering, and the order fails, the item's count is reduced by one and not incremented. A bounce order (Function 1, ErrorLevel 1) had the same effect, lowering the count of the item, incorrectly.
- 3. Enforce the user privilege "Access Others' Tables" on Table View.
- 4. Improved XML Ordering and <ItemName> tag, using inventory description. Added logic to apply to modifiers, as well as, main items.
- 5. Improvements for XML Services and messages (where a large red box appears wth a message). In some cases, the popup message may be behind standard POSitouch messages, causing POSiterm to stop responding, since the user cannot confirm the popup message.
- 6. Improvements for Start Tab and EMV. Previously, users had to wait to ring in items until the preauth amount was approved, in order for the name on the card to be captured.
- 7. Improvements for Prep Sequence name on View/Edit.
- 8. Improvements for Check CVV and CVV Length when used in conjunction with gift cards.
- 9. New option. Setup > Payment > Forms of Payment > Manager's Authorization Required? > If Over: Allows users to set an amount, and if over that amount, requires a manager's approval.
- 10. Housekeeping improvements.

Exe Version POSiterm.exe **Date**: 01/19/2018 10:49

Number: 5906 Product: (No Product Entered)

Solution: PositermRebootTime=HH:MM

Example:

PositermRebootTime=03:30

Reboots PC at the time specified (within 5 min after the desired time - not at exact time). Positerm is programmed to reboot only once in 24 hours.

The reboot log goes to the termerr.log

 Exe Version
 6.41
 Date:
 01/09/2018 15:14

 Number:
 5904
 Product:
 (No Product Entered)

Solution: 1. Fixes an issue with Bonus Card issuances.

- 2. New XML option to allow a XML order to open automatically at a POS terminal.
- 3. New remote printing options to print a slip for any manually entered card at the remote device. Middleware dependent.
- 4. Some sites report the inability to access Table Management without a daily override.
- 5. Improvements for the 'conversational ordering' and mixed modifiers ability.

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Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.41.0 **Date:** 12/18/2017 20:16

Number: 5901 **Product:** 6.41.0 VS

Solution: 1. Improvements for the option "Flash Category Blocks Pay Type" when using Bonus Cards.

2. Improvements for the "Flash Category Exclusive" option

3. Improvements to writing the check file data to prevent check file corruption.

4. Added the ability to display the server number on the User/Cash Drawer assigment screen.

5. Improved logic for sites using paper gift certificates that may encounter a temporary malfunction when entering the serial

number.

6. Improved the ability to have multithreaded transerv channels as well as non-multithreaded channels.

In some cases, non-multithreaded channels may have unintentionally become multithreaded.

7. Fixed an issue with the Exit Auth Screen flag under User Defined Cards, where the system would not exit the authorization

screen upon receiving an authorization.

Exe Version 6.40/5.40 **Date:** 12/13/2017 20:20

Number: 5897 **Product:** 6.40/5.40

Solution:

1. Improved the ability to have multithreaded transerv channels as well as non-multithreaded channels. In some cases, non-multithreaded channels may have unintentionally become multithreaded.

2. Fixed an issue with the Exit Auth Screen flag under User Defined Cards, where the system would not exit the authorization

screen upon receiving an authorization.

Exe Version 6.41.0 **Date:** 11/28/2017 12:24

Number: 5892 **Product**: 6.41.0 VS

Solution: 1. Some sites report that the NRT number does not appear on some reports.

2. Allow (based on a setting) for an XML order to be applied to a check while the check is open at a terminal.

3. Changed the company name in SPCWIN to "POSitouch, LLC"

Exe Version 6.41.0 **Date:** 11/13/2017 16:54

Number: 5887 Product: (No Product Entered)

Solution: 1. Improvements for Discounts 1 - 15 being used as an open dollar discount AND posts to a single inventory item.

A rarely used combination.

2. New feature -

Max mods based on quantity - When using quantities and modifiers, sites may now choose to charge for the X number of most expensive modiers. For instance, a pizza with 6 toppings, the top 5 most expensive modifiers would be added to the price.

Exe Version Date: 11/13/2017 15:10

Number: 5886 Product: (No Product Entered)

Solution: 1. Some sites may come out of redundancy and the check file from the backup machine may not be copied back to the main POS

drive

This fix addresses the issue of coming BACK from redundancy on the main POS driver.

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Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.41.0 **Date:** 11/07/2017 11:42

Number: 5884 **Product:** 6.41.0 VS

Solution: 1. Fix for missing gratuity transaction when closing a check with a bonus card redemption.

2. Fix for divide by X buttons on the CC auth screen. The issue was that in some cases when divide by X buttons were used, the remaining balance of the check before the final "divide by x" application might be within few cents of the amount behind by divide by X button causing some UI confusion when closing the check. The text on the divide by X button will not change but the amount produced by the button after it is touched will be the exact remaining balance on the check. For example: the check amount is \$10.00. The server used "divide by 3". The button shows \$3.33. Before the third use of "divide by 3" the remaining balance on the check will be \$3.34. The "divide by 3" button will still say \$3.33 but touching \$3.33 will not alter the

Exe Version 6.41.0 **Date:** 11/01/2017 17:51

Number: 5881 **Product:** 6.41.0 VS

Solution: Added functionality in bosetup2.exe to restrict by cost center.

remaining check balance of \$3.34.

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03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.41.0 **Date:** 10/31/2017 16:43

Number: 5880 **Product**: 6.41.0 VS

Solution:

1. Improved logic and design. For sites with a large quantity of open

- 1. Improved logic and design. For sites with a large quantity of open checks, this SPCWIN.EXE adds the ability to have up to 4000 open checks with credit card payments attached.
- 2. Allow up to 5 digits for CC record number in CC Tip adjustment.
- 3. Increase the maximum length of the payment memo from 499 to 5000 characters
- 4. Improved logic for allowing manually entered CVV code for users configured with the user priv that does not allow manual CC transactions (user priv 34/142).
- 5. Fix for the spewin coming up in Redundancy mode and failing with the security fault #1 error on the redundant machine.
- 6. Improvements for gift cards and tip adjustments for gift cards configured with "track 1" character that separates various types of gift cards with the same BIN range.
- 7. Improved logic for sites using gift cards and the CC Repeat function. Some middlewares may have had issues with with the repeat function.
- 8. Some sites report issues with the Reproduce Checks option on the Cashout Screen, when attempting to reproduce checks for a server that did not yet close any checks.
- 9. New Logic/Features
- a. Cell type 2 multipliers can be configured for a preset quantity, and applied only to the next item.
- b. New design for ordering 'items that come in buckets", i.e. wings, bears, chicken...
- c. Guest check totals, by guest will always have a total line for each guest
- d. Added logic using the REPEAT button, which can be used also a "SPLIT/REPEAT" button. This allows users to choose a quantity of items (i.e 4 Tacos) and modify all 4. Touching the REPEAT button on the "4 Tacos" will allow the user to SPLIT the 4 (as in 3 tacos and 1) where the 1 taco can then modified further, adding or removing options.
- e. Falsh Category Required for Manager Payment: requires a particular flash category to allow a manager payment type to be applied.
- f. Prevent unacknowledged exceptions from repeating as a new exception every 10 minutes.
- g. Prevents writing an out of stock record each time someone reviews the current out of stock list.
- h. Added the ability to use Price 9 as a message on modifiers (already allowed on main items)
- i. Added a user privilege for Reopen Review by user type.
- j. Allow a menu cell Alternate Menu to change a fast order type of order to another order type, as in Retained Check.
- k. Allow the data files that update the sales data for graphs and online reporting to be created and written while in Time Clock Only mode
- I. Added logic in Hardware > Prep Printers Dupe only if Routed to. If an order is sent, and contains items for a station A's printer, PLUS items for another station, station A's printer will print the other station's items as well, notifiying station A that there are other items on the slip.

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Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.40/5.40 Date: 10/26/2017 12:47

Number: 5879 Product: 6.40/5.40

1. Improvements for tip adjustments performed on gift cards, using the Track 1 surname field to separate gift card types. Solution:

2. Improvements for the CC REPEAT functionality with gift cards. Some middlewares may have difficulty with the request.

3. Added protection for the option "Reproduce Checks" in the "Cashout" screen.

Some sites may encounter an issue when choosing REPRODUCE CHECKS for a user that has no closed checks.

4. Improvements for the <MagCardRequest> XML with the property <Function>. When

loyalty redeem is enabled in the POS, the <MagCardRequest> XML with the

<Function> "Gift Card" was blocked with an error in the top bar

5. Some sites may report issues with printing QR codes on slips.

6. Improved logic. When using the Unsettled Checks feature to close multiple checks, some users may encounter an issue with adjusting the closed check when credit cards are used for payment. The adjustment attempt may not show the credit card(s) used for the payment of the check.

7. Some sites have reported issues where, when applying a discount on the take payment screen, and a memo is entered, the user may not be returned to the Take Payment screen.

8. Added logic for Server Commissions. Some sites may report an issue when a check is reopened by another server and then printed.

and the system is configured to print more than one copy of the guest check.

9. Some users may report the auto combo changes the prices to hundreds of dollars.

Exe Version 6.41.0 Date: 10/13/2017 14:30

Number: 5871 Product: 6.41.0 VS

Improvements for the <MagCardRequest> XML with the property <Function> Solution:

In some cases, when loyalty redeem is enabled in the POS, the <MagCardRequest> XML with the <Function>

"Gift Card" was blocked with an error in the top bar.

Exe Version Date: 10/12/2017 14:37

Number: 5870 **Product:** 6.41.0 VS

1. Change: When using POSiCloud, alerts will only appear once. In the restaurant, alerts will continue to flash at all POS terminals, Solution:

every 10 minutes until acknowledged.

2. Some sites have reported issues with printing QR codes, where a printer may suddenly stop responding

Exe Version 6.41.0 Date: 10/11/2017 21:49

5868 Product: 6.41.0 VS Number:

1. Some sites may report missing credit card authorization when doing overrings on checks that were in the Unsettled Checks, and Solution: closed via the PAY CHECK button.

2. If using Discounts on the Take Payment screen, and a memo is required, some users may encounter an issue after entering a

memo, the system does not return to the payment screen.

3. Fixed: When using Server Commissions, and a closed check is reopened by another server and printed, a malfunction may

occur.

10/02/2017 14:22 **Exe Version** 6.41.0 Date:

Number: 5864 Product: 6.41.0 VS

Some sites report issues at startup with very large Lookup.txt files. Solution:

SPCWIN UPDATES BY DATE

Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

09/28/2017 21:12 **Exe Version** 6.41.0 Date:

Number: 5863 Product: 6.41.0 VS

1. Improvements for functionality that occurs on the 10 minute mark. Some sites have reported occasional failures. Solution:

2. Improved logic for card processing. Some sites have reported issues with card processing post-midnight.

6.40\5.40 Date: 09/27/2017 12:41 **Exe Version**

Number: 5862 Product: (No Product Entered)

1. Fixed an issue with multiple check transfer where the transfer may fail with a malfunction. A failed transfer example would be a Solution: server transferring to themselves.

2. Improvements for calculating the number of authorizations/cards redeemed to prevent going over the limit of the number of cards

allowed to be applied to a check.

3. Some sites may report the occassional occurence where the cashier name on the bottom of a receipt is not correct cashier.

Exe Version 6.41.0 Date: 09/27/2017 12:09

Number: 5861 Product: 6.41.0 VS

1. Some sites may report the occassional occurence where the cashier name on the bottom of a receipt is not correct cashier. Solution:

2a. Added the ability in BOSETUP2.EXE to restrict specials by cost center.

2b. Added the ability to allow zero priced items to be included in flash categories, allowing guest check messages to be printed on a

2c. Added the ability to restrict certain forms of payments based on requirements of certain items on the check.

3. Fixed an issue with multiple check transfer where the transfer may fail with a malfunction. A failed transfer example would be a

server transferring to themselves.

4. Improvements for calculating the number of authorizations/cards redeemed to prevent going over the limit of the number of cards

allowed to be applied to a check.

5. Added protection for SPCWIN.EXE to prevent Windows error reporting if a function fails withing SPCWIN.EXE.

6.41.0 09/20/2017 11:40 **Exe Version** Date:

5856 Product: Number: (No Product Entered)

Improvements for <GuestCheckCopies> in XML ordering. The number of copies was ignored. Solution:

SPCWIN UPDATES BY DATE

Report Number 39

Solution:

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

 Exe Version
 6.41.0
 Date:
 09/19/2017 16:35

 Number:
 5855
 Product:
 (No Product Entered)

- 1. Added the ability to supress the table alias keyboard for sites using only numeric table aliases.
- 2. Improved logic for 'Stay in Fast Order"
- 3. Improved Alpha lookup in club accounts.
- 4. Implements new option, Set Cost Centet from Table when Table Connected to Tent
- 5. Improvements for taxes and open dollar discounts and distributing those taxes and discounts to items.
- 6. Improved logic for fast order cancel. Some sites may encounter an issue with the View/Edit screen when using the options "Fast Order Cancel if Sent or CC Coverts to Tab"
- 7. Implements new option, Shutdown.\$\$\$ in current directory (as opposed to the root). For sites with operating systems that prevent writing to the root of the system.
- 8. Improvements for EMV and credit card reprinting. When an EMV slip is reprinted that originally contained a signature, the reprint of the slip will include a signature line. If no signature line was needed, no signature line will be printed on the reprint.
- 9. Improvements for recording cost center names in User Privileges screens.
- 10. New functionality: Users may now apply or remove service charges one or two via XML ordering.

Exe Version	6.41.0	Date:	09/13/2017 16:16	
Number:	5852	Product:	6.41.0 VS	
Solution:	Improvements for the POSi Cloud registr	ation.		
Exe Version	6.40/5.40	Date:	08/24/2017 12:46	
Number:	5846	Product:	6.40/5.40	
Solution:	Additional improvements for the Cook County sugar tax			
	2. Eliminates the /2, /3, /4 buttons on the Start Tab screen when using EMV.			
Exe Version	6.41.0	Date:	08/22/2017 16:13	
Number:	5845	Product:	6.41.0 VS	
Solution:	 New logic for flash categories and trailer lines. Previously, trailer lines were based upon the dollar value of a category. New logic looks for any item in a category, allowing for fully discounted items to trigger the trailer lines. 			
	2. New feature allows trailer lines in all 50 cost centers.			
	3. General stability improvements.			
	4. Improvements for checks with an applied gratuity, and split payments are applied to the check.			
	5. Improvements for EMV handling multiple EMV transactions simultaneously.			
	6. Improvements for checks where a tax exempt discount is applied and limited by flash category - as well as non tax exempt items			
Exe Version	6.40/5.40	Date:	08/22/2017 15:49	
Number:	5844	Product:	6.40/5.40	
Solution:	1. Improvements for checks with an applied gratuity, and split payments are applied to the check.			

2. Improvements for EMV handling multiple EMV transactions simultaneously.

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Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

6.41.0 08/16/2017 11:03 **Exe Version** Date:

Number: 5842 **Product:** 6.41.0 VS

1. Implementation of new options for printing EMV slips. Solution:

2. Users may convert a fast order to start tab, even if the check itself is empty.

3. Improvements for subtotals by seat number.

4. Some sites report an issue with the front of the house time report, where departments after the first department were missing the first name of the person.

5. Implementation of new tax features for Cook County. (Sugar beverage taxes)

6. Some sites have reported an issue with hourly wage reporting in the front of the house cashout.

7. Some sites have reported that "Manager Only" credit card payment types, allowed non-managers access.

8. Some sites may encounter, non credit card payment types, marked as "Manager Only" appearing on the payment screen.

9. In some cases of multiple choice answers for employees, when punching in, after choosing an answer, the QUIT button on the

time clock screen may not respond

Exe Version 6.40/5.40 08/15/2017 11:46 Date:

Number: 5838 6.40/5.40 Product:

1. Added logic to handle unique tax situations in Cook County. (Sugar beverage tax) Solution:

2. Some sites have reported an issue with hourly wage reporting in the front of the house cashout.

3. Some sites have reported that "Manager Only" credit card payment types, allowed non-managers access.

4. Some sites may encounter, non credit card payment types, marked as "Manager Only" appearing on the payment screen.

5. Improvements for 'remove tax' limited by flash category and loyalty or comp cards, that do not remove tax, being used on the same check.

6.40/5.40 Date: 07/31/2017 12:32 **Exe Version**

Number: 5836 **Product:** 6.40/5.40

Implemented new option: Solution:

Setup > Hardware > Terminal Stations > Each Terminal > Do Not Print EMV Slip

Exe Version 6.41.0 Date: 07/25/2017 14:47

Number: 5833 **Product:** 6.41.0 VS

Allows combos to be repeated including when the combo'ed items are main items. Solution:

Exe Version 6.41.0 Date: 07/25/2017 14:03

Number: 5832 Product: 6.41.0 VS

Allows combos to be repeated including when the combo'ed items are main items. Solution:

SPCWIN UPDATES BY DATE

Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

 Exe Version
 6.40
 Date:
 07/24/2017 13:02

 Number:
 5831
 Product:
 (No Product Entered)

Solution: 1. Fix for the issue with tip pool contribution on time receipts.

- 2. Open dollar discount and multiple taxes. Fixes distribution of open dollar discount to taxable subtotals and from there to taxes.
- 3. Improved protection for Open and Unpaid Checks that may cause an overflow issue.
- 4. Improved logic for sites using Tax Exemptions and Service Charges.
- 5. Some users have reported an issue with discounts and applying a discount to an individual item.
- 6. Improvements for calculating tax on payments that remove taxes.
- 7. Fixed an issue where the "Manager Authorization Required" payment type may cause a malfunction.
- 8. Improved the SplitItem tag in XML output.
- 9. Improvements for capturing the guest name from an EMV Start Tab option.
- 10. In rare cases, when making a backup copy of the CL file, SPCWIN may restart.
- 11. Improvements for sites using the ENTER TIP option on zero balance checks.

Exe Version 6.41.0 **Date:** 07/24/2017 12:02

Number: 5830 **Product:** 6.41.0 VS

Solution:

1. Improvements for sites that use the "Limit by Flash Category" option along with the Remove Tax option in some payment types.

- 2. Fixed an issue with Spliltem in the XML output.
- Improvements for Quick Update. In some cases new employees may not be seen in the front of the house until an Immediate System Change occurs.
- 4. Some users have had issues with Manager Only payment types.
- 5. Improvements allow storing the customer name from a remote Start Tab transaction
- 6. Some users have encountered an issue running the Time Report/Time Card report due to the TIP file not being closed.
- 7. Discounts Fixes a problem where using the Individual button would occasionally not do the right thing with eligibility.

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Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.41.0 **Date:** 07/12/2017 14:49

Number: 5826 **Product:** 6.41.0 VS

Solution: 1. Improvements for sites using the ENTER TIP button on a zero balanced check.

- 2. Improvements for sites using the PMS interface; some sites have reported temporary malfunctions.
- 3. Improvements for copying the CL file to a mirror drive. In very rae cases, the copying fails.
- 4. Improvements for sites using non-prenumbered gift certificates.
- 5. Acknowledged Alerts Added logic that once a Time & Attendance alert is acknowledged, the alert will not appear again during the business day.
- 6. Added ability to allow "amount from cover" can now be derived from Price 9 in the menu item.
- 7. New feature: "Search anywhere in text" allows the user to search for text anywhere inside the lookup string, instead of the default, which only checks at the start of the lookup string for the reopen checks screen..

8. Improvements for tax exempt checks and service charges.

Exe Version 6.41.0 **Date:** 06/29/2017 14:17

Number: 5823 **Product**: 6.41.0 VS

Solution: Improvements for banquet multiplier and reorder. Users could exclude a modifier from a banquet multiplier.

Was effecting main items with Reorder set.

Exe Version 6.41.0 **Date**: 06/26/2017 20:24

Number: 5822 **Product**: 6.41.0 VS

Solution:

1. Added protection against an overflow with too many open and unpaid checks.

2. Improvements fro POSiCloud output files.

3. Improvements for credit card tip adjustments where the tip adjustment may be declined (206/216 response) from some

middleware programs.

Exe Version 6.41.0 **Date**: 06/23/2017 08:46

Number: 5819 **Product**: 6.41.0 VS

Solution: Improvements for Set server on second access and tents. This prevents asking for tent on

a newly opened check with set server on second access on. When the second

access happens, tent prompt will happen.

Exe Version 6.41.0 **Date:** 06/23/2017 08:46

Number: 5817 **Product:** 6.41.0 VS

Solution: Improved logic for the feature "Add Line Item Number to Stored Memos" (Setup > Payment > Option 1 > More)

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Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.41.0 Date: 06/13/2017 13:17

5815 6.41.0 VS Number: Product:

1. New: If the gift card balance is zero after redeeming it, then on the signature slip, remove the tip line. Solution:

2. Fix for the ItemName tag in the CheckFinalization XML $\,$ for cell types, which are payment discounts.

3. Make minimum default number of daily checks 50000 (from 15000).

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Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.40/5.40 **Date:** 06/08/2017 16:58

Number: 5813 **Product**: 6.40/5.40

Solution:

- 1. New: Implemented the option in Setup > Credit Cards > Merchant Data > More 2 > Print Customer EMV slip on validated checks. This will combine the payment validation slip with the EMV text returned by the middleware, reducing the number of slips that print.
- 2. New: Setup > Credit Cards > Merchant Data > More 3: Added the ability to customize the footer message on credit card slips. Users may now customize the "MERCHANT COPY" and "CUSTOMER COPY" text.
- New: Added Check CVV and CVV length fields ('v' and 'w') to USERFDEFC.DAT.
- 4. Some users report being able to access the payment screen when User Privilege 3 is off (Access Payment) and the user reopens a check and goes to the CC AUTH screen. From there, a PAYMENT button was visible.
- 5. New: When perfoming a CC REPEAT function and the card was an previously used for an authorization, the reprinted slip will now show "KEYED".
- 6. New Option: "Prorate Suggested Gratuities on CC Slips"
- 7. Improved alignment for the tax line on guest checks.
- 8. Improvements for User Privilege 145 (No CC Delete Auth). Some users report User Privileges 34 and/or 142 were conflicting and thus users could access the delete function.
- 9. Some users have reported an issue with doing an overring of an EMV transaction, where a NO TRANSIT message was received.
- 10. New: The system will not retry an EMV transactions upon restarting.
- Added logic to store customer names from field 'c' on the START TAB option when using EMV transactions.
- 12. New: When reading SPCWIN.INI, the entries are no longer case sensitive.
- 13. New: Setup > Merchant Data > More 3 > Print Customer EMV slip on Validated Checks This option will combine the payment validation slip and the EMV receipt for guests, reducing the amount of paper.
- 14. Some sites may encounter an issue with the lookup feature in Paytronix.
- 15. New: When SPCWIN starts, any payments linked to a credit card/gift card processing channel (Transerv 1 6), SPCWIN will automatically activate the Authorization Required and Draft Capture functionality.
- 16. New: Added logic to allow cell item names to use 23 characters when a site is using QuickMenu.
- 17. Fix for new Memo Validation feature (MVALxxxx.DAT) with the screen saver. In some cases the feature fails if the screen saver starts.
- 18. Changes how the first column on a service time will report with set service time at send turned on. Addresses concerns with the average order time column.
- 19. Improvement: When users use the separate checks option, and leave a check empty (no items on it) and then quit, the manager activity report may show the check as removed with a dollar value. The report will now report zero dollars on an empty, removed check.
- 20. Improved baquet multipliers logic when using the Reorder
- 21. Improvements for option sets and item numbers in xml sales outputs. Fixes the item number for an option set in sales transaction xml outputs.
- 22. Added logic to block the REPEAT function on manager items.
- 23. Added logic to exclude surcharges from a flash category.
- 24. Added reloading of out of stock and specials when using Quick Update.
- 25. The button label for set quantities may not always display as expected.
- 26. Removed the Repeat button from the Out of Stock screen.
- 27. Logic added to prevent touching a coupon and then touching the quantity buttons.
- 28. This fixes a case that only occurs if you use job based menus and some people have a job that has no

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9 03/01/2017 - 03/31/2018 Printed : 03/01/2018 17:14:27 menu assigned.

Exe Version	6.41.0	Date:	05/30/2017 14:14		
Number:	5805	Product:	6.41.0 VS		
Solution:	In some cases, the screen saver may allow a one-time use coupon to be reused. When the POS system shows the message at the top of the screen "Coupon already used" or similar message, and then the screen saver kicks in, the coupon could be used again.				
Exe Version	6.41.0	Date:	05/25/2017 09:53		
Number:	5803	Product:	6.41.0 VS		
Solution:	Service Charges will no longer be included in the calculation of the maximum amount allowed in flash categories.				
Exe Version	6.41.0	Date:	05/25/2017 09:53		
Number:	5802	Product:	6.41.0 VS		
Solution:	Bonus cards may report "BONUS CARD LIMIT OF XX.XX" when configured with a flash payment type and edit tips is off.				
Exe Version	6.41.0	Date:	05/19/2017 09:53		
Number:	5801	Product:	6.41.0 VS		
Solution:	Improvements for Bonus Cards when a service charge is applied to the check.				
Exe Version	6.41.0	Date:	05/18/2017 11:03		
Number:	5800	Product:	6.41.0 VS		
Solution:	Specials, and Price Overrides?		Miscellaneous Data>Out of Stock: 'Use Enhanced OOS ager Screen), the button text will read "Quantities, Special		
Solution:	Specials, and Price Overrides? is set to YES, then on the Out of Sto				
	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices".	ock screen (accessible via the Mana	ager Screen), the button text will read "Quantities, Speci		
Exe Version Number:	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices". 6.41.0	ock screen (accessible via the Mana Date: Product:	ager Screen), the button text will read "Quantities, Speci- 05/12/2017 15:53		
Exe Version Number: Solution:	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices". 6.41.0 5799	ock screen (accessible via the Mana Date: Product:	ager Screen), the button text will read "Quantities, Speci 05/12/2017 15:53		
Exe Version Number: Solution: Exe Version	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices". 6.41.0 5799 Improved functionality with out of sto	Date: Product: Ock and specials.	ager Screen), the button text will read "Quantities, Speci 05/12/2017 15:53 (No Product Entered)		
Exe Version	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices". 6.41.0 5799 Improved functionality with out of sto 6.41.0 5797 New Option: Setup > Credit Cards >	Date: Product: Date: Product: Date: Product: Date: Product: Product:	ager Screen), the button text will read "Quantities, Special 05/12/2017 15:53 (No Product Entered) 05/11/2017 13:11 6.41.0 VS		
Exe Version Number: Solution: Exe Version Number:	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices". 6.41.0 5799 Improved functionality with out of sto 6.41.0 5797 New Option: Setup > Credit Cards >	Date: Product: Date: Product: Date: Product: Date: Product: Product: A Merchant Data > More 3: Show en ization slip, if a tip was added to the	ager Screen), the button text will read "Quantities, Speci 05/12/2017 15:53 (No Product Entered) 05/11/2017 13:11 6.41.0 VS tered tips on CC reprint. e check, the slip will contain the tip amount.		
Exe Version Number: Solution: Exe Version Number: Solution:	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices". 6.41.0 5799 Improved functionality with out of sto 6.41.0 5797 New Option: Setup > Credit Cards > When reprinting a credit card author	Date: Product: Date: Product: Date: Product: Date: Product: Product: A Merchant Data > More 3: Show en ization slip, if a tip was added to the	ager Screen), the button text will read "Quantities, Speci 05/12/2017 15:53 (No Product Entered) 05/11/2017 13:11 6.41.0 VS tered tips on CC reprint. e check, the slip will contain the tip amount.		
Exe Version Number: Solution: Exe Version Number:	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices". 6.41.0 5799 Improved functionality with out of sto 6.41.0 5797 New Option: Setup > Credit Cards > When reprinting a credit card author In some cases, the backup copy of stop is set to YES.	Date: Product: Date: Product: Date: Product: Date: Product: Product: Merchant Data > More 3: Show en dization slip, if a tip was added to the server teams what not being saved.	ager Screen), the button text will read "Quantities, Special 05/12/2017 15:53 (No Product Entered) 05/11/2017 13:11 6.41.0 VS tered tips on CC reprint. e check, the slip will contain the tip amount.		
Exe Version Number: Solution: Exe Version Number: Solution:	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices". 6.41.0 5799 Improved functionality with out of sto 6.41.0 5797 New Option: Setup > Credit Cards > When reprinting a credit card author In some cases, the backup copy of sto 6.41.0 5795	Date: Product:	ager Screen), the button text will read "Quantities, Special 05/12/2017 15:53 (No Product Entered) 05/11/2017 13:11 6.41.0 VS tered tips on CC reprint. e check, the slip will contain the tip amount.		
Exe Version Number: Solution: Exe Version Number: Solution: Exe Version	Specials, and Price Overrides? is set to YES, then on the Out of Sto and Prices". 6.41.0 5799 Improved functionality with out of sto 6.41.0 5797 New Option: Setup > Credit Cards > When reprinting a credit card author In some cases, the backup copy of 6.41.0 5795 1. When using the ~L command for cases.	Date: Product: Date: Product: Date: Product: Date: Product: Merchant Data > More 3: Show en ization slip, if a tip was added to the server teams what not being saved. Date: Product: Date: Date: Product:	ager Screen), the button text will read "Quantities, Special 05/12/2017 15:53 (No Product Entered) 05/11/2017 13:11 6.41.0 VS tered tips on CC reprint. e check, the slip will contain the tip amount. 05/11/2017 13:07 6.41.0 VS		

4. Guest check headings - improvements for loyalty transactions and printing when using the ~L command.

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POSITERM 05/09/2017 15:27 **Exe Version** Date: Number: 5794 **Product:** (No Product Entered)

New Functionality: Solution:

PositermOnTop=YES

in WINTERM.INI. This setting allows POSiterm.exe to maintain the focus over all other windows. Suggested usage includes for

handheld devices.

POSITERM Exe Version Date: 05/08/2017 10:28 Number: 5791 Product: (No Product Entered) Improved functionality for multi-monitor kitchen videos, when using multiple monitors for a single station. Solution:

6.40/5.40 Date: 04/26/2017 12:34 **Exe Version**

Number: Product: 6.40/5.40

1. Some users may encounter an issue where "Activate at Payment" for gift cards, along with the option "Proceed to Payment" for Solution: credit card authorizations, may cause the terminal to stop responding.

- 2. Improvements for handling a gift card, with limited funds, and the check has an applied gratuity. In cases where the gift card does not have enough funds to cover the check + gratuity, the gratuity will not be redeemed from the card, and the slip will show a balance due for the gratuity (plus any unpaid check amount).
- 3. Added new XML tags <UserType> and <UserTypeNumber> will appear in our sales transaction xml output such as Send, Print, Pay, open check requests,
- 4. Improvements for CL files when users do a manual shutdown at the end of the day; and the system has a auto shutdown time configured. In some cases, the CL file from the day will be overwritten with a new CL file while in Time Clock Only mode.
- 5. In rare cases, when using a House Account and the Edit Tips at Payment option, the user may be unable to add a tip nor close out the check.
- 6. XML Ordering in some cases, a tip applied via an XML order would not print on the credit card voucher.
- 7. Additional improvements for sites using multiple seat and consolidation and option routing
- 8. Added logic to ensure, when there are separate checks, along with service charges, if the user recombines the checks, the checks should combine on to the lowest numbered sub-check.
- 9. Some users have reported being unable to apply a service charge to cost center 15. Fixed.
- 10. Select Plan in Table Management may be missing in rare cases.
- 11. Ensure that the first item on an XML order is a major item.
- 12. Exclude menu items with the number of zero from being saved in the order history.
- 13. Added any finger print data to the mirroring routine.

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Exe Version 6.41.0 **Date:** 04/24/2017 16:49

Number: 5788 **Product:** 6.41.0 VS

Solution:

1. Improvements for Bonus cards, including a manager threshold and ability to override, along with improvements for the

redemption slip.

2. XML Ordering - in some cases, a tip applied via an XML order would not print on the credit card voucher.

3. In rare cases, when using a House Account and the Edit Tips at Payment option, the user may be unable to add a tip nor close

out the check

Exe Version 6.41.0 **Date:** 04/21/2017 14:31

Number: 5787 **Product**: 6.41.0 VS

Solution: Improvements for working with ConnectCustomer, and the use of Comp Cards along with recording memos in the checkfile.

Exe Version 641.0 **Date:** 04/18/2017 11:23

Number: 5785 **Product:** 6.41.0 VS

Solution: Fixed speacing issues on the guest check when printing account information.

Exe Version 6.41 **Date:** 04/17/2017 06:54

Number: 5783 **Product:** 6.41.0 VS

Solution: 1. Ensures that the prep breaks at the top of a slip are present in all situations.

2. Bonus cards can be swiped on an order screen to be added to a check.

3. New XML tag: <AdvanceOrderOffset> in XML Ordering. See the XML Ordering documentation for details.

Exe Version 6.41 **Date:** 04/12/2017 08:39

Number: 5782 **Product:** 6.41.0 VS

Solution:

1. In some situations, the on screen guest check total line may be missing a digit.

2. Users may now apply an automatic service charge to cost centers 10 and above.

3. In some cases, the "SELECT PLAN" option in Table Status may be missing. Fixed.

4. Added syncronizing of the finger print database to the redundant machine.

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Report Number 39

03/01/2017 - 03/31/2018 Printed: 03/01/2018 17:14:27

Exe Version 6.40/5.40 **Date:** 04/03/2017 10:02

Number: 5779 **Product**: 6.40/5.40

Solution:

NOTICE

- 1. Some sites may encounter an issue with gift cards not deactivating when deleted from the check after the card has been activated, yet payment has not been completed. 6.40/5.40 SPCWIN dated 03/03/2017 should be updated.
- 2. Some users have reported that when performing an out of stock action on a an item whose button is double wide and single high, the text was misaligned.
- 3. New: When using the 18 order format, SCROLL will advance the screen by 6 orders and the RECALL option will scroll backwards by 1 order at a time.

Previous logic scrolled forwards or backwards by 6 orders.

- 4. Some users have reported lockups or incorrect menu pricing when using SPECIALS.DAT and an XML Order is placed.
- 5. EMV Improvements if the gratuity transaction fails due to a timeout to the middleware, the transaction will be resent with the same reference number to the middleware, so as not to duplicate a transaction within the middleware, if the middleware received the original request.
- 6. General improvements to recording entries in the ERROR.LST

Exe Version 6.41 **Date**: 04/03/2017 09:18

Number: 5778 **Product:** 6.41.0 VS

Solution:

Some sites may encounter an issue with gift cards not deactivating when deleted from the check after the card has been activated, yet payment has not been completed.

Sites using SPCWIN version 6.41 dated from 01/12/2017 - 04/02/2017 should be replaced.

Exe Version 6.41 **Date**: 03/28/2017 10:07

Number: 5776 **Product**: 6.41.0 VS

Solution: 1. Improvements for XML Ordering tag <AdvancedOrderOffset>. New logic ignores the inhouse dining offset time.

- 2. Team checks (dummy checks) are included with the XML Checks output, only when XML check output is configured.
- 3. Some users have reported that when performing an out of stock action on a an item whose button is double wide and single high, the text was misaligned.
- 4. New: When using the 18 order format, SCROLL will advance the screen by 6 orders and the RECALL option will scroll backwards by 1 order at a time.

Previous logic scrolled forwards or backwards by 6 orders.

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Exe Version 6.41 **Date:** 03/03/2017 12:11

Number: 5774 **Product:** 6.41.0 VS

Solution:

1. Improvements for tip pool contributions on time receipts. Some users may see text for tip pools 4 - 10

when not using tip pools 4 through 10.

2. Improvemed logic. When "Too Much Tip" message is displayed, and a manager swipes their card to approve the large tip, the tip amount will automatically repopulate the screen, once approved.

3. Improved logging for the CL file. CL file logs in real time.

4. Added logic when choosing to reprint an entire credit card signature slip (or other slip), when the middleware returns custom text, replacing the original credit card slip.

5. Improved logic for "Reset a Device" on the SPCWIN status screen, when resetting a device on systems with greater than 26 devices.

Fixed an issue when auto gratuity is set for large parties, and a large number in party is entered. In some cases the auto gratuity was not applied.

7. New: Added an option: No POST AUTH FOR GIFT CARDS. Prevents users from entering a post auth on gift card redemptions.

Exe Version 6.40/5.40 **Date:** 03/03/2017 11:51

Number: 5773 **Product**: 6.40/5.40

Solution: 1. Improved logic for sites using "Round time clock punches forward". Some sites have reported issues with rounding.

- 2. Improvemed logic. When "Too Much Tip" message is displayed, and a manager swipes their card to approve the large tip, the tip amount will automatically repopulate the screen, once approved.
- 3. Improved logging for the CL file. CL file logs in real time.
- 4. Added logic when choosing to reprint an entire credit card signature slip (or other slip), when the middleware returns custom text, replacing the original credit card slip.
- 5. Improved logic for "Reset a Device" on the SPCWIN status screen, when resetting a device on systems with greater than 26 devices.
- 6. Fixed an issue when auto gratuity is set for large parties, and a large number in party is entered. In some cases the auto gratuity was not applied.
- 7. New: Added an option: No POST AUTH FOR GIFT CARDS. Prevents users from entering a post auth on gift card redemptions.
- 8. Improvements for POSiCloud Flash Reports. Category numbers may be incorrect.