

Positouch

SPCWIN UPDATES BY DATE

05/01/2016 - 05/31/2017

Report Number 39

Printed : 05/12/2017 16:09:25

Date: 05/12/2017 15:53 **Number:** 5799
Customer: Updates SPCWIN **Exe Version** 6.41.0
Solution: Improved functionality with out of stock and specials.

Date: 05/11/2017 13:11 **Number:** 5797
Customer: Updates SPCWIN **Exe Version** 6.41.0
Solution: New Option: Setup > Credit Cards > Merchant Data > More 3: Show entered tips on CC reprint.
When reprinting a credit card authorization slip, if a tip was added to the check, the slip will contain the tip amount.

In some cases, the backup copy of server teams what not being saved.

Date: 05/11/2017 13:07 **Number:** 5795
Customer: Updates SPCWIN **Exe Version** 6.41.0
Solution: 1. When using the ~L command for loyalty and guest check headings, the account number may not print on the receipt in some cases.

2. For bonus cards (media type 72), when manager authorization is required for a threshold amount, the manager swipe may not work as expected.

3. For some bonus card types (media type 72), usage should be restricted to the cc auth screen, within the Take Payment screen.

4. Guest check headings - improvements for loyalty transactions and printing when using the ~L command.

Date: 05/09/2017 15:27 **Number:** 5794
Customer: Updates SPCWIN **Exe Version** POSITERM
Solution: New Functionality:
PositermOnTop=YES
in WINTERM.INI. This setting allows POSiterm.exe to maintain the focus over all other windows. Suggested usage includes for handheld devices.

Date: 05/08/2017 10:28 **Number:** 5791
Customer: Updates SPCWIN **Exe Version** POSITERM
Solution: Improved functionality for multi-monitor kitchen videos, when using multiple monitors for a single station.

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Printed : 05/12/2017 16:09:26

Date: 04/26/2017 12:34 **Number:** 5789

Customer: Updates SPCWIN **Exe Version** 6.40/5.40

Solution:

1. Some users may encounter an issue where "Activate at Payment" for gift cards, along with the option "Proceed to Payment" for credit card authorizations, may cause the terminal to stop responding.
2. Improvements for handling a gift card, with limited funds, and the check has an applied gratuity. In cases where the gift card does not have enough funds to cover the check + gratuity, the gratuity will not be redeemed from the card, and the slip will show a balance due for the gratuity (plus any unpaid check amount).
3. Added new XML tags <UserType> and <UserTypeNumber> will appear in our sales transaction xml output such as Send, Print, Pay, open check requests, etc
4. Improvements for CL files when users do a manual shutdown at the end of the day; and the system has a auto shutdown time configured.
In some cases, the CL file from the day will be overwritten with a new CL file while in Time Clock Only mode.
5. In rare cases, when using a House Account and the Edit Tips at Payment option, the user may be unable to add a tip nor close out the check.
6. XML Ordering - in some cases, a tip applied via an XML order would not print on the credit card voucher.
7. Additional improvements for sites using multiple seat and consolidation and option routing.
8. Added logic to ensure, when there are separate checks, along with service charges, if the user recombines the checks, the checks should combine on to the lowest numbered sub-check.
9. Some users have reported being unable to apply a service charge to cost center 15. Fixed.
10. Select Plan in Table Management may be missing in rare cases.
11. Ensure that the first item on an XML order is a major item.
12. Exclude menu items with the number of zero from being saved in the order history.
13. Added any finger print data to the mirroring routine.

Date: 04/24/2017 16:49 **Number:** 5788

Customer: Updates SPCWIN **Exe Version** 6.41.0

Solution:

1. Improvements for Bonus cards, including a manager threshold and ability to override, along with improvements for the redemption slip.
2. XML Ordering - in some cases, a tip applied via an XML order would not print on the credit card voucher.
3. In rare cases, when using a House Account and the Edit Tips at Payment option, the user may be unable to add a tip nor close out the check.

Date: 04/21/2017 14:31 **Number:** 5787

Customer: Updates SPCWIN **Exe Version** 6.41.0

Solution: Improvements for working with ConnectCustomer, and the use of Comp Cards along with recording memos in the checkfile.

Date: 04/18/2017 11:23 **Number:** 5785

Customer: Updates SPCWIN **Exe Version** 641.0

Solution: Fixed spacing issues on the guest check when printing account information.

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Report Number 39

Printed : 05/12/2017 16:09:26

Date: 04/17/2017 06:54 **Number:** 5783

Customer: Updates SPCWIN **Exe Version** 6.41

- Solution:**
1. Ensures that the prep breaks at the top of a slip are present in all situations.
 2. Bonus cards can be swiped on an order screen to be added to a check.
 3. New XML tag: <AdvanceOrderOffset> in XML Ordering. See the XML Ordering documentation for details.

Date: 04/12/2017 08:39 **Number:** 5782

Customer: Updates SPCWIN **Exe Version** 6.41

- Solution:**
1. In some situations, the on screen guest check total line may be missing a digit.
 2. Users may now apply an automatic service charge to cost centers 10 and above.
 3. In some cases, the "SELECT PLAN" option in Table Status may be missing. Fixed.
 4. Added synchronizing of the finger print database to the redundant machine.

Date: 04/03/2017 10:02 **Number:** 5779

Customer: Updates SPCWIN **Exe Version** 6.40/5.40

- Solution:**
- *****
NOTICE

1. Some sites may encounter an issue with gift cards not deactivating when deleted from the check after the card has been activated, yet payment has not been completed. 6.40/5.40 SPCWIN dated 03/03/2017 should be updated.
 2. Some users have reported that when performing an out of stock action on a an item whose button is double wide and single high, the text was misaligned.
 3. New: When using the 18 order format, SCROLL will advance the screen by 6 orders and the RECALL option will scroll backwards by 1 order at a time.
Previous logic scrolled forwards or backwards by 6 orders.
 4. Some users have reported lockups or incorrect menu pricing when using SPECIALS.DAT and an XML Order is placed.
 5. EMV Improvements - if the gratuity transaction fails due to a timeout to the middleware, the transaction will be resent with the same reference number to the middleware, so as not to duplicate a transaction within the middleware, if the middleware received the original request.
 6. General improvements to recording entries in the ERROR.LST

Date: 04/03/2017 09:18 **Number:** 5778

Customer: Updates SPCWIN **Exe Version** 6.41

- Solution:**
- *****
NOTICE

- Some sites may encounter an issue with gift cards not deactivating when deleted from the check after the card has been activated, yet payment has not been completed.
Sites using SPCWIN version 6.41 dated from 01/12/2017 - 04/02/2017 should be replaced.

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Report Number 39

Printed : 05/12/2017 16:09:26

Date: 03/28/2017 10:07 **Number:** 5776
Customer: Updates SPCWIN **Exe Version** 6.41
Solution:

1. Improvements for XML Ordering tag <AdvancedOrderOffset>. New logic ignores the inhouse dining offset time.
2. Team checks (dummy checks) are included with the XML Checks output, only when XML check output is configured.
3. Some users have reported that when performing an out of stock action on a an item whose button is double wide and single high, the text was misaligned.
4. New: When using the 18 order format, SCROLL will advance the screen by 6 orders and the RECALL option will scroll backwards by 1 order at a time.
Previous logic scrolled forwards or backwards by 6 orders.

Date: 03/03/2017 12:11 **Number:** 5774
Customer: Updates SPCWIN **Exe Version** 6.41
Solution:

1. Improvements for tip pool contributions on time receipts. Some users may see text for tip pools 4 - 10 when not using tip pools 4 through 10.
2. Improved logic. When "Too Much Tip" message is displayed, and a manager swipes their card to approve the large tip, the tip amount will automatically repopulate the screen, once approved.
3. Improved logging for the CL file. CL file logs in real time.
4. Added logic when choosing to reprint an entire credit card signature slip (or other slip), when the middleware returns custom text, replacing the original credit card slip.
5. Improved logic for "Reset a Device" on the SPCWIN status screen, when resetting a device on systems with greater than 26 devices.
6. Fixed an issue when auto gratuity is set for large parties, and a large number in party is entered. In some cases the auto gratuity was not applied.
7. New: Added an option: No POST AUTH FOR GIFT CARDS. Prevents users from entering a post auth on gift card redemptions.

Date: 03/03/2017 11:51 **Number:** 5773
Customer: Updates SPCWIN **Exe Version** 6.40/5.40
Solution:

1. Improved logic for sites using "Round time clock punches forward". Some sites have reported issues with rounding.
2. Improved logic. When "Too Much Tip" message is displayed, and a manager swipes their card to approve the large tip, the tip amount will automatically repopulate the screen, once approved.
3. Improved logging for the CL file. CL file logs in real time.
4. Added logic when choosing to reprint an entire credit card signature slip (or other slip), when the middleware returns custom text, replacing the original credit card slip.
5. Improved logic for "Reset a Device" on the SPCWIN status screen, when resetting a device on systems with greater than 26 devices.
6. Fixed an issue when auto gratuity is set for large parties, and a large number in party is entered. In some cases the auto gratuity was not applied.
7. New: Added an option: No POST AUTH FOR GIFT CARDS. Prevents users from entering a post auth on gift card redemptions.
8. Improvements for POSiCloud Flash Reports. Category numbers may be incorrect.

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Printed : 05/12/2017 16:09:26

Date: 02/28/2017 15:37 **Number:** 5772
Customer: Updates SPCWIN **Exe Version** 6.41
Solution: 1. Improved logic for sites using "Round time clock punches forward". Some sites have reported issues with rounding.
2. Improvements for POSiCloud Flash Reports. Category numbers may be incorrect.

Date: 02/08/2017 16:47 **Number:** 5769
Customer: Updates SPCWIN **Exe Version** 6.41.0
Solution: 1. New:
Setup > credit cards > merchant data > more 2 > Print EMV slip if middleware returns EMV text?
In cases where a signature slip is printed, an extra EMV slip is printed; in cases where no signature slip is required, an EMV slip will still print for the guest.
2. Some users may report payment discounts (forms of payment coded as payment discount) that do not subtract from sales were showing a negative line item on the final validated check printed at transaction complete.
3. Added support for Bin ranges starting with 000000.
4. In some cases, users have reporting the "AMOUNT DUE" is missing on remote transactions when a partially approved gift card is applied to a check.
5. Some users have reported a non-responsive Enter button when doing a loyalty/gift card exchange.
6. Improvements for Snapserv.exe - increased the number of devices allowed within the program.
7. Some users have reported issues with the loyalty card number recorded in the check file when a check is paid to Loyalty Redemption.
8. New: Hardware > Terminal Stations > "Send open/close window for GC sales". If both this flag and preceding "NO CC send open/close window" flag are ON, spcwin will send open/close AT&UM40/41 transactions for gift card activations/increments. Primarily for drive thru terminals and gift card sales.
9. Some users have reported adding a comp to a check and then deleting it, also removes the menu items from the check.
4. Spcwin numbering version change to X.XX.X format
5. New security.exe to provide additional information.
6. New: KVDU Prep Breaks that mimic printed kitchen slips with prep breaks.
7. Added logic to accept the cardholder name from track 1, if returned from the middleware, during remote transactions.

Date: 02/08/2017 12:27 **Number:** 5768
Customer: Updates SPCWIN **Exe Version** 6.40/5.40FR
Solution: In some cases, Hours and Labor would print on the front of the house cashout, although noone was currently clocked in.

Date: 02/08/2017 12:27 **Number:** 5767
Customer: Updates SPCWIN **Exe Version** 6.40
Solution: New:
Setup > credit cards > merchant data > more 2 > Print EMV slip if middleware returns EMV text?
In cases where a signature slip is printed, an extra EMV slip is printed; in cases where no signature slip is required, an EMV slip will still print for the guest.

Date: 01/31/2017 18:53 **Number:** 5766
Customer: Updates SPCWIN **Exe Version** 6.40
Solution: New flag that eliminates a signature portion of a regular EMV (Remote) CC receipt if EMV data is supplied by middleware as part of the 250 response and always prints one extra copy of this receipt type regardless of the flag that limits CC receipt printing based on a transaction amount.

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Printed : 05/12/2017 16:09:26

Date: 01/31/2017 15:20 **Number:** 5765
Customer: Updates SPCWIN **Exe Version** 6.40/5.40
Solution: Some users may report payment discounts (forms of payment coded as payment discount) that do not subtract from sales were showing a negative line item on the final validated check printed at transaction complete.

Date: 01/31/2017 15:20 **Number:** 5763
Customer: Updates SPCWIN **Exe Version** 6.40/5.40
Solution:

1. Added support for Bin ranges starting with 000000.
2. In some cases, users have reporting the "AMOUNT DUE" is missing on remote transactions when a partially approved gift card is applied to a check.
3. Some users have reported a non-responsive Enter button when doing a loyalty/gift card exchange.
4. Improvements for Snapserv.exe - increased the number of devices allowed within the program.
5. Some users have reported issues with the loyalty card number recorded in the check file when a check is paid to Loyalty Redemption.

Date: 01/18/2017 17:19 **Number:** 5761
Customer: Updates SPCWIN **Exe Version** 6.40/5.40
Solution:

1. New: Hardware > Terminal Stations > "Send open/close window for GC sales". If both this flag and preceding "NO CC send open/close window" flag are ON, spcwin will send open/close AT&UM40/41 transactions for gift card activations/increments. Primarily for drive thru terminals and gift card sales.
2. Some users have reported adding a comp to a check and then deleting it, also removes the menu items from the check.

Date: 01/13/2017 16:38 **Number:** 5758
Customer: Updates SPCWIN **Exe Version** 6.41
Solution:

1. Added logic for remote card processing and adding a tip to a zero balanced check. When doing a zero balance check with a tip, the system will prompt for manager approval (if configured to do so). In some cases, the system was stating "Too Much Tip" on the payment screen. New logic prevents the duplicate warning that was presented and approved on the CC AUTH screen.
2. In some cases, when performing #1 above, users may encounter a message of "Not Allowed on Zero Balanced Check". This has been removed.
3. Added logic allows users to add items to an existing VDU order, when accessing the check via the Reopen Closed Check screen.
4. Returned to Seats logic from March 2016. Changes for extra lines being printed on the prep slips has been reversed.
5. Added the ability to switch to a numeric keypad on cell type 27 (Memo - saved in checkfile)
6. Added new user privilege: No Gratuity.
7. Added logs to prevent users with no payment privileges from accessing fast order menus (that require immediate payment).
8. Improved logic for XML orders when applying an account to the order.

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05/01/2016 - 05/31/2017

Report Number 39

Printed : 05/12/2017 16:09:26

Date: 01/13/2017 16:38 **Number:** 5757
Customer: Updates SPCWIN **Exe Version** 6.40/5.40
Solution:

1. Added logic for remote card processing and adding a tip to a zero balanced check. When doing a zero balance check with a tip, the system will prompt for manager approval (if configured to do so). In some cases, the system was stating "Too Much Tip" on the payment screen. New logic prevents the duplicate warning that was presented and approved on the CC AUTH screen.
2. In some cases, when performing #1 above, users may encounter a message of "Not Allowed on Zero Balanced Check". This has been removed.
3. Added logic allows users to add items to an existing VDU order, when accessing the check via the Reopen Closed Check screen.
4. Returned to Seats logic from March 2016. Changes for extra lines being printed on the prep slips has been reversed.

Date: 01/06/2017 12:16 **Number:** 5756
Customer: Updates SPCWIN **Exe Version** 6.40/5.40
Solution:

1. Increased logging for extended routing. ARG=414 increases logging capabilities.
2. Additional improvements in the Unsettled Checks, Pay Unsettled Checks and Cell Type 6's and credit cards.

Date: 01/06/2017 12:16 **Number:** 5754
Customer: Updates SPCWIN **Exe Version** 6.40/5.40
Solution:

1. (a) Improved functionality with checks containing a pre-authorization and final authorization when dealing with unsettled/regular checks. In some rare cases, the Pay Check and "Unsettled" screens would not populate checks ready to be closed.
(b) Improved functionality of cell type 6's and credit cards - making checks taxable vs. tax included when a credit card is used for payment.
2. Improved handling of multiple applications/removals of cell type 12's (Percent Discount)
3. No Gratuity User Privilege - added logic to block gratuity application via the View/Edit screen.
4. Added logic for Fast Orders. If a user does not have access to payment privileges, Fast Orders are not accessible (Fast Orders are paid immediately)
5. Improved logic for XML orders when applying an account to the order.
6. Added ROUTING.DAT, USERDEFC.DAT and USERCARD.DAT files to the mirroring logic.
7. Improved logic for user privilege code 145 "No CC Delete Button", In some cases, user privileges 34 or 142 would allow the CC Delete button to remain after swiping a manager card.

Date: 12/07/2016 18:58 **Number:** 5753
Customer: Updates SPCWIN **Exe Version** 6.40/5.40
Solution:

1. Improvements for cell type 31- Prep Sequence Override. Some sites report the modifier was not printing on the guest check.
2. Reinstated the <TableNumber> tag in various XML files when the table number is zero.

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Report Number 39

Printed : 05/12/2017 16:09:26

Date:	11/28/2016 16:12	Number:	5744
Customer:	Updates SPCWIN	Exe Version	6.41
Solution:	1. Fixed a display issue where the payment code number may appear on the onscreen guest check. 2. Improvements for Payment tech bluk gift card activation where the first card and last card are swiped, and all cards inbetween are activated. Some users may have seen "card sold on same check"		

Date:	11/22/2016 16:12	Number:	5741
Customer:	Updates SPCWIN	Exe Version	6.40/5.40
Solution:	1. Some sites have reported missing advanced orders after shutdown. 2. Some sites have reported credit card authorizations not being voided when the payment type is changed to CASH. 3. Improvements concerning the option "Prompt for Deletion Reason". Some users have encountered issues when a user attempts to delete an item that has been sent. 4. Improvements to prevent XML Ordering from attempting to add a memo to a non-memo eligible item.		

Date:	11/22/2016 16:12	Number:	5740
Customer:	Updates SPCWIN	Exe Version	6.41VS
Solution:	1. Fixed an issue with OOS.XML not reporting correctly. 2. Improved creating VDU bump records. Some users report seeing "Resyncing mirror file". The check file may become damaged. 3. Gift Card Inquiry canceled. Support for new "MSR" reply format ~X?%^error message^? This indicate that the Gift card inquiry was canceled on the PINPAD.		

Date:	11/07/2016 12:38	Number:	5738
Customer:	Updates SPCWIN	Exe Version	6.40/5.40
Solution:	1. Gift Card Inquiry canceled. Support for new "MSR" reply format ~X?%^error message^? This indicate that the Gift card inquiry was canceled on the PINPAD. 2. Implementation of the feature to not print CC receipts under certain amount if the check was closed in 'pseudo' debit mode by middleware. 3. Added logic for processing memos of payment types marked with "Credit Card" flag, if such a payment is not connected to any real credit card authorization. 4. Improved protection from the rare case when the server was intending to separate the check from the view/edit screen and then instead of reprinting the check on VE screen to actually separate the check, the server went straight to the CC auth screen from the VE. 5. Made improvements to how a cell type 12, open dollar discount prints on a check.		

Date:	10/31/2016 19:30	Number:	5737
Customer:	Updates SPCWIN	Exe Version	6.41VS
Solution:	Improvements for POSiCloud and closed checks in VS 6.41 while importing them to the cloud.		

Date:	10/27/2016 16:12	Number:	5735
Customer:	Updates SPCWIN	Exe Version	6.41
Solution:	1. Implementation of Software as a Service option. 2. Improved logic for Table Alias in table management. In some cases the alias may not have been seen. 3 Closed Check listing format update for POSiCloud reporting. 4. New logic allowing better sorting of modifiers.		

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05/01/2016 - 05/31/2017

Report Number 39

Printed : 05/12/2017 16:09:26

Date: 07/06/2016 19:23 **Number:** 5688
Customer: Updates SPCWIN **Exe Version** 6.40/5.40
Solution:
1. Improvments for Tip on Cash error message when the maximum tip amount is exceeded.
2. Added support for field "f" of a 250 response for card processing. Middlewares may now return a "3" in the field "f" denoting a chip read card.
The signature slip will report "CHIP" where "SWIPED" or "KEYED" is typically seen.
3. Improved support for <PRICE> tag in XML ordering. SPCWIN will now eliminate a blank line on the separate checks screen.

Date: 06/29/2016 16:32 **Number:** 5685
Customer: Updates SPCWIN **Exe Version** 6.40
Solution:
Improvements for NRT reporting when closing open checks to a preselected payment type at shutdown.

Date: 06/28/2016 11:25 **Number:** 5684
Customer: Updates SPCWIN **Exe Version** 6.40
Solution:
Fix for Tip adjustments of remote credit card transactions causing intermittent error message "not enough gift card" when doing tip adjustments of credit cards.

Date: 06/26/2016 15:33 **Number:** 5683
Customer: Updates SPCWIN **Exe Version** 6.40
Solution:
Improvements for Minimum Break Time and popup messages when punching in.

Date: 06/26/2016 15:24 **Number:** 5682
Customer: Updates SPCWIN **Exe Version** 6.41
Solution:
Improvements for coupons and main item modifiers on checks.

Date: 06/24/2016 13:03 **Number:** 5680
Customer: Updates SPCWIN **Exe Version** 6.40
Solution:
1. VDU improvements for variable font sizes.
2. Closed check statistics.
3. Improvements for Cell Type 12 discounts and taxes
4. Zero balance checks and tips - added limit for cash tips.
5. Added logic that limits the number of gift card sales on a single check to 75, and a total number of credit card, gift card and loyalty card transactions on a check to 89, total transactions.
6. New options for CVC and verification of the last 4 digits of a card number.
a. No Enter CVV by terminal
b. Require CVV for manual and swiped transactions with optional minimum amount to enforce CVV
c. Optionally control CVV length by the card type
d. New user privilege 179 to eliminate CVV by the user type
e. No last 4 digit verification by terminal
f. Require last 4 digits for swiped transaction with optional minimum amount to enforce last 4 digits verification
g. Optionally eliminate last 4 digits verification for individual user defined cards
h. New user privilege 180 to eliminate last 4 digits verification by the user type

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Printed : 05/12/2017 16:09:26

Date:	06/24/2016 10:05	Number:	5677
Customer:	Updates SPCWIN	Exe Version	6.41
Solution:	Fix for cell type 33 - Fast Cash		

Date:	06/13/2016 12:17	Number:	5676
Customer:	Updates SPCWIN	Exe Version	6.41
Solution:	1. Improvements for coupons and main item modifiers. 2. All 6.40 May 2016 updates		

Date:	06/10/2016 14:27	Number:	5675
Customer:	Updates SPCWIN	Exe Version	6.40
Solution:	1. Improved logic for 8 column VDUs and adjusting the font size (-1, -2, etc) 2. Added logic to prevent cell type 12 items from applying to coupons based 3. Fix for manager Tip % override and three new Tip override settings. For GC 4. New flag: Close open checks to a preselected payment type at shutdown. 5. Fix to allow barcode scanning for Loyalty lookup feature. 6. 18 hour rule. Fixes a problem with the time clock 18 hour rule which says that if 18 hours have elapsed since your last punch in, such as a punch in yesterday with forgotten punch out, the system considers you Out. The rule was not fully followed for the restriction "must be punched in to use the POS". 7. XML journal and prices- fixes a problem of xml journal not sending out the correct price of an ordered item 8. Improvemets for PMS over RemoteDC.		

Date:	05/31/2016 10:12	Number:	5670
Customer:	Updates SPCWIN	Exe Version	6.40
Solution:	1. New features in Manager Override for Gratuities: a. Require manager approval for zero dollar checks and tips over X% b. Maximum tip percent c. Maximum tip amount for zero dollar checks 2. Improvemets for check statistics		

Date:	05/26/2016 11:09	Number:	5668
Customer:	Updates SPCWIN	Exe Version	6.40
Solution:	1. New feature - Automatically close open checks at Shutdown to a predefined payment type. 2. Improvements for remote processing and forced gratuities. 3. Improvements for service charges functionality. 4. Improvements for table alias and vdus.		

Date:	05/20/2016 15:52	Number:	5666
Customer:	Updates SPCWIN	Exe Version	6.41
Solution:	Increasing flash cost centers from 9 to 50		

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Date:	05/18/2016 10:26	Number:	5665
Customer:	Updates SPCWIN	Exe Version	6.41
Solution:	Increase Flash Cost Centers from 9 to 50.		
